

Limited Warranty On New KD Customs Diesel Engine & Machine (KDC) Products.

KDC will provide for repairs or replacement, at its option, during the warranty period of each new product in accordance with the following terms, conditions, and limitations:

General Terms

Warranty: This warranty applies to the new product(s) set forth and is provided to the original owner(s) of the product during the warranty period. This warranty is non-transferrable and does not apply to secondary owner(s).

This warranty applies only to products sold directly through KDC or Duernberger Diesel Service.

Repairs Covered: The warranty covers repair or replacement, at KDC's option, to correct any malfunction resulting from defects in materials or workmanship during the warranty period. Repairs or replacements will be performed using the method KDC determines most appropriate under the circumstances. In most cases, further inspection of a product is required before a warranty determination can be made, in those cases, the product must be returned to KDC for inspection and review.

Coverage Terms: Parts Only | 12-Months From Invoice Date - To return a product for warranty you must obtain an RMA number from KDC or DDS and return the completed RMA with your product within 30 days of discovering alleged defect. We may require pictures or videos. KDC will perform a failure analysis on the returned product to determine if the failure was due to a defect in our materials or workmanship. If it is determined that our workmanship caused the failure, you will be provided with a replacement or repaired product. If it is determined that the failure was due to something other than our workmanship, no refund or replacement will be given for the returned material. Damage or defect due to disassembly or because of the product being altered by the owner or his technician for the purpose of modification, including any evidence of tampering on the part of the customer will not be covered. The removal or tampering of overheat indicator tabs will void warranty. No warranty will be provided for products that require registration and are not registered within 30 days of purchase.

Obtaining Repairs: For all warranty concerns, contact your KDC @ 920-644-2435. To initiate a warranty claim, additional information will be required based on the nature of a claim. This information may include but is not limited to original invoice and proof of purchase, vehicle service history, current mileage, photographs, and evidence of diagnostic steps performed.

LIMITED WARRANTY EXCLUSIONS

Damage Caused by Improper Installation or Lack Of Maintenance: Defects and damage caused by a failure to follow the recommendations for proper installation or as a result of poor maintenance intervals applicable to the product are not covered under this warranty. Damages caused because of contaminated fuel, foreign debris, lack of proper oil maintenance, or any other poor maintenance practice on the part of the owner is not covered under this warranty.

Maintenance: Normal maintenance and wear components are the owner's responsibility and is not covered under this warranty.

Repairs By Unauthorized Service Outlets: Defects and damage caused by a service center that is not an authorized dealer or service outlet are not covered under this warranty. Defects and damage caused by using parts that are not genuine are not covered under this warranty.



KD Customs Diesel Engine & Machine
211 W. Pleasant Street
Iron Ridge, WI 53035
920-644-2435
www.ddsrubicon.com



Damage Due To Accident, Misuse Or Modification: Defects and damage caused as the result of any of the following are not covered: • Acts of God including, but not limited to: flood, fire, theft, freezing, vandalism, riot, explosion, and; • Anything other than defects in material or workmanship of KDC products.

Extra Expenses: Economic loss and extra expenses are not covered. Examples include but are not limited to: towing, inconvenience, storage, shipping, lost time, or travel.

Labor: Labor and/or installation expenses associated with repairs are not covered under this warranty.

If you have any further questions related to this warranty statement, please contact us via the following:

E-mail: support@ddsrubicon.com

Phone: 920-644-2435 X 1

Written:

KD Customs Diesel Engine & Machine
C/O: Warranty Support
211 W. Pleasant Street
Iron Ridge, WI 53035



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